

HOPE
South Florida

2023

ANNUAL REPORT

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2023

ANNUAL REPORT

As we look back at 2023, we see a growing and lasting impact that you made possible through your faithful generosity. Because of you and like-minded partners, hope was expanded in our community!

When we offer resources like rapid re-housing for families, shared meals, and hot showers, we restore people's dignity and open a path for them to experience holistic life-change. It's so much more than one meal or one shower. It is about building relationships and equipping this vulnerable population who is so often overlooked in our city.

Here are just some of the ways your giving made a difference in 2023:

- 50+ Families benefited from our Rapid Re-Housing.
- 20 Families were given refuge at our on-campus quadplex.
- 90,000 Shared Meals were served to those in need.
- 12,000 Hot Showers were made possible through our mobile shower unit.
- 1,000 Volunteers served individuals and families.

Together, we have strengthened the care and resources we can offer to Broward County's families in crisis. And as we look ahead into the new year, we are filled with HOPE that together we can transform more lives and futures.

LETTER FROM THE CHAIRMAN

Are we making a difference?

This is the question that is always on my mind. Yes, we house families and yes, we feed those in need, but are we making a difference? There are 900 reported families experiencing homelessness in the area. HOPE houses 50 of them and is working to increase that to 70, which means we are addressing 5% of the problem. There are also thousands of individuals who are experiencing homelessness that we serve, offering over 1,000 showers and 7,000 meals a month along with mail pickup, eyeglasses access, healthcare and other physical services. These are important resources, but can we change lives and break the cycle?

We believe we can. Small random acts of kindness do make a difference. Being compassionate and generous when no one is looking does have an impact. And yes, 5% does matter, but this is just the beginning. We believe in doing for one what we wish we could do for everyone.

HOPE believes providing housing and meals is critical, but equally important is how we achieve this goal. We want to provide resources for the homeless community with grace, empathy and effectiveness surrounded by a Christian community. We build trust with our clients so we can help them on this journey. We want to be people they can believe in because we believe in them! We recently changed the job titles of our case managers to “family advocates”, which reflects our philosophy of ministry and emphasizes developing relationships with the families and individuals over the easier and normalized path of putting the family in an apartment with basic case management. We feel we must offer more, and we are looking to develop a community to offer holistic support.



Hope was founded in 1996 by Fred Scarbrough, who remains a critical part of the ministry. Fred's vision has always been to serve those experiencing homelessness in a manner that represents Christ's love for each of his children. He has never wavered in this mission. This year represented some significant milestones for the ministry. To further our public and private partnership to combat homelessness while maintaining Fred's vision, HOPE partnered with Calvary Chapel Fort Lauderdale and the Stacy Foundation to enhance our financial and strategic position while confirming our focus as a faith-based ministry. This partnership has already paid dividends through focused client engagement, strong community outpouring, continued volunteer involvement and exciting capital improvements on the HOPE campus. Calvary has also initiated a downtown Bible study on Sundays in the sanctuary at HOPE, which reinforces our focus on Christian community.

We are thankful for all our donors and volunteers as you make HOPE possible. We could not house the hundreds and feed the thousands without your support and involvement. We have a strong and engaged board, enthused and excited volunteers, dedicated and caring employees, and empathetic management, who together are working tirelessly to seek out an optimal solution for our guests and families.

There is a long way to go to solve the problem of homelessness in Broward County and beyond, but we are optimistic that together, **we can make a difference.** We look forward to your continued involvement and support of HOPE.



Hope for the Homeless,

Madison S Gulley

Madison S Gulley
Board Chair

HOPE
South Florida

MISSION

We exist to be a HOPE-filled community, keeping families together, providing compassionate care, and guiding and equipping those we serve on a path to holistic life change.

&

VISION

Our Vision is to end homelessness by building HOPE-filled communities that empower families to become resilient and independent.



WHERE WE BEGAN

In 1995, local veterinarian Dr. Fred Scarbrough began a housing ministry called The Shepherd's Way in Broward County.

In 2010, The Shepherd's Way became HOPE South Florida with the support of Calvary Chapel Fort Lauderdale, Christ Church, Coral Ridge Presbyterian Church, First Baptist Church of Fort Lauderdale, First Presbyterian, Mt. Bethel, Rio Vista Community Church, and United Methodist Church.

By 2016, HOPE expanded to include meals, showers, medical care, and rapid rehousing.

In 2023, Calvary Chapel Fort Lauderdale announced its expanded partnership to further propel HOPE South Florida.

With widespread collaboration, HOPE South Florida has the opportunity to reimagine community care, which includes faithful partners like you!

Year in Review

OUR IMPACT



50+ Families benefited from Rapid Re-Housing



20 Families were given refuge at our on-campus quadplex



12,000 Hot Showers were made possible through our mobile shower unit.



90,000 Shared Meals were served to those in need.



1,000 Volunteers served individuals and families.

Thank you!

FAMILY TESTIMONY



Paul and Esther Waller are an immigrant family who moved from New York City to South Florida. They have five children, and though Mr. Waller was working, he could not make ends meet with the high cost of living in the US. His wife was pregnant and ready to give birth to their sixth child. After the infant's arrival, the family stayed in the hospital for an extended period of time because if they were to be discharged, they would have no place to live. Eventually they left the hospital, and were forced to live in their van.

Mr. Waller worked nights and brought his family to HOPE South Florida for a meal and to take a shower before going to work. One of our family advocates met them during a shared meal and heard their story. She worked with the family to move them from their van and into the quadplex on HOPE's campus. Throughout the process of moving them from their van, to the crisis housing and to a more stable place to live, Mr. Waller had a strong faith in his God. His family advocate kept sharing the gospel with him and pointed all things back to Jesus.

"HOPE picked us up at just the right time." - Mr. Waller

With the help of their family advocate, the family applied for a voucher from Fort Lauderdale for housing and they were approved. After a long process, they moved from the one room unit in our quadplex into a five bedroom, two bath home, big enough for their entire family. Hope provided bedding, beds, and linens, clothes, their first month's utilities, and laptops for the children to do their school work.

All along the way, HOPE prayed for and cared for them. A family that might otherwise have been separated was able to stay together because of the collaborative efforts of HOPE South Florida, and now this family is on their way to resilience and independence. We made a difference!

NEW PARTNERSHIPS FOR A BETTER FUTURE

This year was a pivotal year for us at HOPE. By prayer and through faith, we approached Calvary Chapel Fort Lauderdale, and asked them to partner with us in our mission to serve families who are experiencing homelessness in Broward County. After much research, discussion and prayer, they decided to move forward with a partnership with HOPE South Florida.

In the spring, we began the revitalization of the ministry. A team from Calvary was deployed to serve alongside HOPE and build upon the strong foundation that existed. We hired a new Director of Operations, George Rich, and under his leadership, the staff culture is thriving, processes are being made more efficient, and the ministry to families in our care is becoming more effective. We established a new board, who individually are very involved with HOPE and have taken a vested interest in areas like HR, Finance, Development, Church Relationships, and more.

Calvary's partnership has brought resources, its network, staff, and volunteers to strengthen and support the work of caring for individuals and families. Calvary has committed to HOPE for the long haul, advertising our partnership to their congregations at all of their campuses. Recognizing the enormous past impact and future potential on our community, Calvary has also contributed financially.



NEW PARTNERSHIPS FOR A BETTER FUTURE



In the spring, we approached the Stacy Foundation to help HOPE through a tough transitional period. The foundation has always been a strong supporter of HOPE and once again they stepped up to provide support and leadership. They introduced the idea of a three way partnership between HOPE, Calvary and The Stacy Foundation with Calvary offering long term strategic leadership, spiritual direction and financial support of the ministry. The trio continues to emphasize that HOPE needs to be a ministry that is supported, nourished and led by all churches across the area. We are forever thankful to their generosity and leadership.

With the support of Calvary and the Stacy Foundation, HOPE will now have more capacity and potential than ever before to address the crisis of homelessness. We are extremely grateful for the Kingdom work that both of these organizations recognize and are committed to supporting. These partnerships are answers to prayer and together we will make a difference!

Year in Review

OUR UNIQUE APPROACH

In order to implement our mission of building independence and resilience in families, we believe in a holistic approach to our ministry efforts.



Physical Services

Shared Meals
Hot Showers
Mail Services
Light Clothing and Toiletries



Housing

Crisis Housing
Rapid Re-Housing



Supportive Services

Parenting Classes
Financial Literacy Training
Mental Health Counseling
Employment Training

Hope, dignity, and tangible solutions for those facing homelessness

TARGETED CAPITAL CAMPAIGNS

Hope will be launching a capital campaign in 2024 to build out our second floor for our family advocate offices. We will renovate the first floor for shared meals, supportive services, multi-purpose classrooms, and the mailroom. Just north of the main building, we will build a new eight-unit apartment on campus to transition families living in cars to permanent housing.

We have learned that if we can house the family at HOPE for one to three months and offer stability, guidance, and crisis management services before transitioning to permanent housing, there is a greater chance of success for them to gain independence. When we place a parent and their children in crisis housing after they have been living on the street or in their cars, the first few days and weeks are a critical time to gain their trust and help guide them towards responsibility while they secure permanent housing. This initial period can be key to their longer-term success and increasing HOPE's odds of making a lasting difference. The new eight-unit crisis housing building will allow us a pipeline to transition up to 50 new families a year into permanent housing, which would double our current capacity.

We also understand better jobs, educational or vocational training, and emotional stability are key factors for a family's long-term success and thus are focused on supportive services and partnerships that target these barriers to independence and increase resilience. We will be building out services and establishing partnerships across the area to support these efforts.

Lastly, we will be working hard to understand our actions in serving this vulnerable population to learn from ourselves and improve. In order to make a difference, we must understand what constitutes success along the continuum of care spectrum. If we have 24 months to create a path towards independence, how do we make this possible? If this is not possible, how do we change the methodology to create a positive outcome out of impossible odds? We are up for this challenge.

TARGETED CAPITAL CAMPAIGNS

Building Services

Install HVAC, electrical, plumbing, sprinklers, security system, etc

First Floor

1. Support services multi-function classrooms on the north side.
2. Shared meals support multi-function areas and a kitchen on the south side.
3. Sanctuary renovation.

Second Floor

Open floor plan build out for Family Services offices, and private conference rooms

8-unit crisis housing

Build a new crisis housing unit to replace the old quadplex.

Exterior Renovation

1. Build out porches and overhangs for outside sitting areas.
2. Landscaping across property
3. New parking lot asphalt and configuration.
4. Build a new fence around the SE parking lot area and NW parking lot area.

VISION FOR THE FUTURE



1. HOPE South Florida's partnership with Calvary Chapel Fort Lauderdale casts a vision to propel resources and spark community-wide collaboration.

2. Reimagine and renovate HOPE's existing building to better serve the city's unique needs.

3. Extend support for families and single mothers through added resources and improved temporary housing.

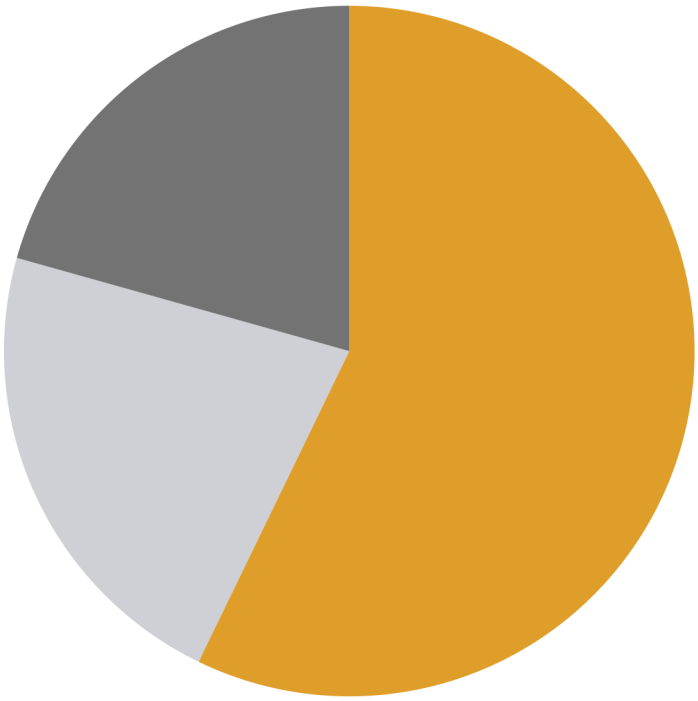
4. To be a model for other nonprofits addressing homelessness in seeing an increase in resilience and independence in families experiencing homelessness.

2023

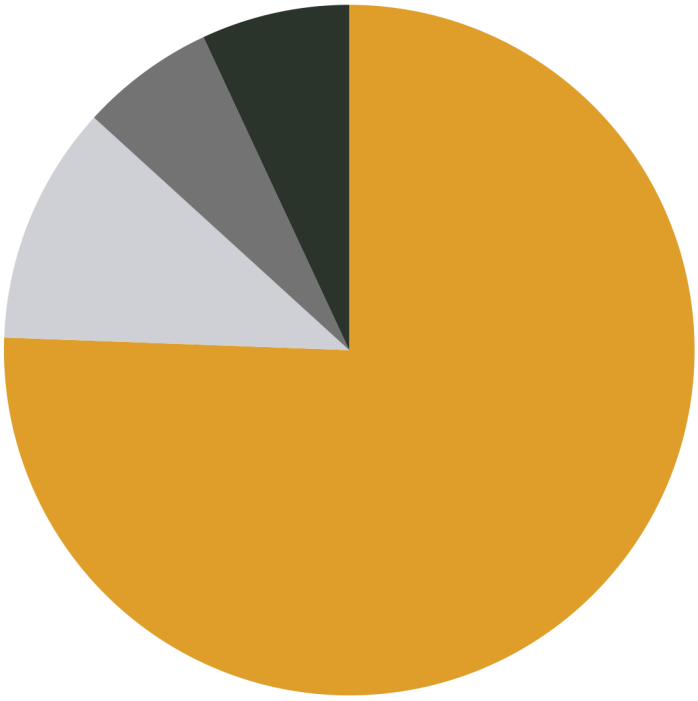
FINANCIAL PICTURE*

Contracts	$2,077,000
Contributions and gifts	$805,000
Grants	$750,000
Total Income	**$3,632,000**

** Rounded to nearest thousands*
*** 88% of total labor costs allocated to client assistance*



Client Assistance	$2,636,960
Administration	$390,040
Facilities	$220,000
Legal, Professional, Insurance and Interest Expense	$242,000
Total Expense	**$3,489,000**



FINANCIAL POSITION $143,000

WAYS TO GET INVOLVED

All of our intentions, plans and ideas for the future will not be possible without your support. You can get involved in what is happening at HOPE, knowing that whatever you give - your time, your talents, or your treasure - will make an impact in someone's life now, and will be investment into eternity.

You can make a difference!

Serve

Volunteer with us! There are many ways for you or your group to help. Visit HOPESouthFlorida.org/volunteer

Give

SNEAK PEAK

A new logo and a fresh rebrand is on its way!

HOPE
SOUTH FLORIDA



A PRAYER FOR HOPE

Almighty Father,

We thank You for Your guidance, grace and protection over the ministry of HOPE South Florida. We thank You for those You have sent to lead this ministry along the way, and for those that have come alongside us recently to expand it even further. We thank You for the lives You have allowed us to minister to, the friends we have made, the staff You have called, the volunteers we have served alongside, and the givers You have brought.

We ask that You would grant us the wisdom to continue to serve those experiencing homelessness in our community. Give us Your heart and Your eyes to see where You are working and allow us the grace to work alongside You. Allow us to steward the gifts and resources and lives You have blessed us with.

In Jesus' Name,
Amen

"The King will reply, 'Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.'" - Matthew 25:40 NIV